

## **IT Support Engineer – Job Description**

Supreme Systems provides IT support and consultation to our client base ranging from pc and server support, server installs, migrations, network infrastructure support and day to day troubleshooting. We are currently looking to recruit an ambitious and enthusiastic IT Support Engineer to join our team.

### **Suitable Candidate**

The ideal candidate will be versed in the installation, maintenance and troubleshooting of Microsoft products and all associated operating systems, servers, back-up software and anti-virus packages. It would be useful for the candidate to also have knowledge of printer, router and firewall setups.

### **Duties Include:**

- Telephone and Field Support (you will be required to work in client sites from time to time)
- Server support on SBS 2008 - 2013 & Server 2008/R2 Standard - 2016
- Desktop/Laptop support of Windows XP - 2016
- Application support of Microsoft Exchange 2007 - 2016
- Hardware Maintenance and Support
- Office 365 / Google Apps experience
- Network hardware support and deployment including routers, switches and firewalls and a good understanding of TCP/IP protocol.

The ideal candidate would be a multi-talented team player, self-motivated and self-disciplined. You will be required to demonstrate relevant experience of IT servers, desktops and infrastructures. You will also need to be comfortable with server-side administration and maintenance and be confident in talking to people who are technical to the highest degree.

You should have a good attitude, the ability to work in a team whilst delivering a high level of customer service. On a personal level the candidate will have an analytical approach to fault finding and be resourceful and mature in the times of heavy workload. Excellent interpersonal skills are required and attention to detail when needed.

We are offering a Competitive Salary of £19,000 - £22,000 dependent on experience and the opportunity for progression within a fast-growing IT company.

For an immediate interview please apply today